

Student Technology Training

ONLINE TOOLS

Wavenet

- Wavenet: <http://wavenet.pepperdine.edu>
- Access: Courses, Email, Web Deposit or go directly to the website:
 - <http://courses.pepperdine.edu>
 - <http://email.pepperdine.edu>
 - <http://webdeposit.pepperdine.edu>
- Academic Resources: Course Syllabi
- Student Resources: Disability Services
- Library Tab: Research Databases or go directly to the library website:
 - <http://library.pepperdine.edu>

Courses (powered by Sakai)

- Access: Log in <http://courses.pepperdine.edu>
- Navigation and layout (courses are tabs, left menu lists tools, "All My Sites," Edit Tabs)
- My Workspace (setting of global preferences and creation of project sites (worksite setup))
- Reset Button (blue double arrow icon next to tool heading)
- Accessing course materials: Syllabus and Resources
- Uploading: Assignments and Drop Box
- Downloading: Save as
- Discussion Forums and Blogs
- Optional: Create Project Site
- Built-in Help
- More Help: <http://bit.ly/coursesguide>

Bb Collaborate

- Access: Log in <http://courses.pepperdine.edu>
- Tips: Plug in headset before joining the session, start Audio Setup Wizard after joining session
- Access session
- Whiteboard – Web Tour, Application Sharing, Upload PowerPoint Presentation
- Chat Window
- Participants Window – Take a Poll
- Video/Audio Window
- Application Sharing
- Create your own Project Site on Courses/Sakai
- More Help: <http://community.pepperdine.edu/techlearn/tools/conferencing/web/>

HOW TO GET HELP

By Phone – Contact the Help Desk

- Help Desk: (310) 506-4357 or (866) 767-8623 (toll free in US)
- 24/7/365 support

In Person – Graduate Campus Tech Support

- Stop by or make appointment:
 - Encino: (818) 501-1628
 - Irvine: (949) 223-2510
 - Malibu/Drescher: (310) 506-4029
 - West LA: (310) 568-5688
 - Westlake: (805) 379-5801
- Mobile Phone
 - Configure iPhone or iPad to receive Pepperdine E-mail



<https://www.youtube.com/watch?v=InuuViKGle4>

- Wi-Fi Network
 - Connect laptop or smart device to Pepperdine's Hi Speed Wi-Fi Network



<https://www.youtube.com/watch?v=9fUDtgY4t0Q>

- Wireless Printing / Scan & Send
 - Stop by for wireless printing setup or if you have any other questions

Or Online

- Information Technology Website: <http://community.pepperdine.edu/it/>